

Degree Navigator Error Tracking

- Date _____
- Time _____
- Operating System & Version _____
- Browser & Version _____
- Is this report coming from a Student or an Advisor?
- Student – netid _____
- Advisor – netid _____
 - For advisors – what is the student RUID that was being checked _____
 - For advisors – what program was being audited _____
 - For advisors – can the problem be duplicated by another advisor?
 - Other advisors' netid _____
- How was Degree Navigator accessed
 - Link from bookmark
 - Link from other webpage _____
 - My Rutgers Portal
 - Mobile app
- Was the CAS page presented ? _____
- Did the spinning wheel happen before or after the CAS Page _____
- Was there an error message? _____
 - A screen shot of the error page would be helpful
- Description of the error

- Detailed sequence of events leading to the error or hang

- Please complete this form and send to: nbdn@sas.rutgers.edu